

When you want support on your terms

Optum



Easy access to confidential help 24 hours a day.

There's no cost to call.

24/7 availability

Confidential

No cost to you

Support for everyday life

866-248-4096

Or sign in to liveandworkwell.com.

Register with your HealthSafe ID or enter your company access code: luxfer



To learn more, scan the QR code or visit liveandworkwell.com.

To find the right support for you, register with your HealthSafe ID or enter your company access code: luxfer

*Optum Emotional Wellbeing Solutions is known as Employee Assistance Program (EAP) in California.

This program should not be used for emergency or urgent care needs. In an emergency, call 911 or go to the nearest emergency room. This program is not a substitute for a doctor's or professional's care. Due to the potential for a conflict of interest, legal consultation will not be provided on issues that may involve legal action against Optum or its affiliates, or any entity through which the caller is receiving these services directly or indirectly (e.g., employer or health plan). This program and its components may not be available in all states or for all group sizes and are subject to change. Coverage exclusions and limitations may apply.

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When life's making you feel overwhelmed

Optum



When you're dealing with the pressures of everyday life, it can be easy to simply smile and say, "I'm fine." But sometimes, emotions like stress, sadness or even anger can linger.

In those moments, Emotional Wellbeing Solutions is here for you. It's a modern, flexible employee assistance program (EAP) that offers support for everyday life. Call anytime to speak with an Emotional Wellbeing Specialist who'll listen to your needs and connect you with resources that can help.

Support for
everyday
life



For any emotion. For any concern. You have support.

Help is available over the phone or online, anytime.

Emotional Wellbeing Solutions is here to help you and your family navigate life's challenges. It's available to all members of your household, including children living away from home.

Emotional Wellbeing Solutions is available 24/7 at no cost to you.

This includes referrals, seeing network providers, access to liveandworkwell.com, and initial consultations with mediators or financial and legal experts.

Help is available over the phone or online, anytime

Emotional Wellbeing Specialists are available by phone to provide help with a range of life concerns and stressors, including:

- Relationship problems
- Workplace conflicts and changes
- Parenting and family issues
- Stress, anxiety and depression
- Eldercare support
- Legal and financial concerns



Call anytime to speak with an Emotional Wellbeing Specialist who'll listen to your needs and connect you with resources that can help. You can also access 5 counseling visits either in person or virtually with a provider in our large network – at no cost. All conversations are confidential, and we never share your personal records with your employer or anyone else without your permission. You can also access helpful resources online, anytime, at liveandworkwell.com.



We're here to help you
and your family get the
most out of life.

Contact us anytime you
need help with life's concerns.

Emotional Wellbeing Solutions



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